

## CHIPPING BARNET RESIDENTS FORUM

29 NOVEMBER 2010 – As at 29 NOVEMBER 2010

### ISSUES TO BE CONSIDERED AT THE FORUM MEETING

	<b>Issues Raised</b>	<b>Response</b>
1	<p><b>Mr Ashwood</b></p> <p>Raises an issue regarding the accuracy of information provided by the Council's Land Charges Service and asks whether there was provision for a refund in charges if their information proved to be wrong.</p>	<p><b>Assistant Director of Planning and Development Management</b></p> <p>Every effort is made to ensure the information held by the Land Charges team is accurate, if information provided is wrong and it is shown the information is provided by the Barnet Council and not a third party it would be fully investigated. If the Council is at fault then a refund for the cost of the search would be given.</p>
2	<p><b>Mr Ashwood</b></p> <p>Referred to the Council's service levels in terms of responding to residents' complaints. He asked whether there were different timescales for responses depending upon who was making the complaint.</p>	<p><b>Chief Executive</b></p> <p>Has written a response directly to Mr Ashwood.</p>
3	<p><b>Mr Ashwood</b></p> <p>Referred to correspondence from the Director of Corporate Governance in July 2010 confirming that Crocusfield would be treated as an adopted road. He asked for details of any terms/stipulations regarding the new status.</p>	<p><b>The Director of Corporate Governance</b></p> <p>To respond directly to Mr Ashwood</p>

4	<b>Linden Groves</b> <p>“It is now a year and a half since I first raised the issue of returning the empty statutory allotment land on Trott Road to allotment use. We now have a 50+ waiting list, many of whom have expressed a willingness to help clear the land themselves in order to speed up the process. In these days where we are being encouraged at every turn to think of both the Big Society and the benefits of 'growing your own', it seems astonishing that Barnet Council has been so unhelpful towards this project and that we are once again waiting to hear whether we can go-ahead. Can you tell me please whether the Council's unsupportive approach is due simply to a lack of focus, or rather because it actually has private reasons for wanting to prevent this project from taking place”?</p>	<b>Acting Director of Environment and Operations</b>
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